



STEP 1

Please validate the eligibility of your items to be returned according to our return policy via the following link: <https://www.lavieenrose.com/en/customer/return-policy>

All items returned by mail must use the return label included in the original package.

A fee of \$12.00 + tax will be deducted from your refund if you return the item by mail.

STEP 2

Fill out with your information.

Name	Last name	Order Number
Address	City	Phone
Province	Postal code	Email

STEP 3

List item(s) you are returning, including the reason for return based on the reason code chart below.

MODEL NUMBER	DESCRIPTION	COLOUR	SIZE	REASON CODE(S)

RETURN REASON CODES

- | | | | |
|--------------|---------------------|-------------------|----------|
| 36 Too small | 37 Does not suit me | 42 Delivery error | 44 Other |
| 38 Too big | 40 Defective | 43 Delivery delay | |

STEP 4

Include this form along with the merchandise in the original packaging or in a secure packaging.

Keep the tracking number to follow your package.

ANY QUESTIONS? PLEASE CONTACT US. YOU HAVE SEVERAL OPTIONS!

Chat online with us through our website • Call us at 1-877-328-7673 • Email us at info@lavieenrose.com