



For all returns, please fill out and email the return form to customercare@lavieenrose.com and wait for a customer service representative to contact you before sending back the merchandise.

STEP 1

Fill out with your information.

Name		Order Number
Address	City	Phone
State	Zip Code	Email

STEP 2

List item(s) you are returning, including the reason for return. Please see the return reason codes presented below the chart.

MODEL NUMBER	DESCRIPTION	COLOUR	SIZE	REASON CODE(S)

RETURN REASON CODES

- 36 Too small 37 Does not suit me 42 Delivery error 44 Other
- 38 Too big 40 Defective 43 Delivery delay

STEP 3

Include this form along with the merchandise in the original packaging or in a secure packaging. All items returned must use the UPS return label and the amount of \$15.00 USD will be deducted from the total of your refund upon processing your return. Please note: Shipping and handling fees will not be refunded.

STEP 4

Keep the tracking number to follow your package.

ANY QUESTIONS? PLEASE CONTACT US. YOU HAVE SEVERAL OPTIONS!

Call us at 1-877-328-7673 • Email us at customercare@lavieenrose.com